



Kingston Police

Public Agenda Information Report

To: Kingston Police Services Board
From: Scott Fraser, Chief of Police
Subject: Mental Health Calls December 1, 2024 to March 31, 2025
Date: April 8, 2025

Recommendation:

That the Mental Health Calls December 1, 2024 to March 31, 2025 Report, Report Number 25-20 is for information only.

Summary:

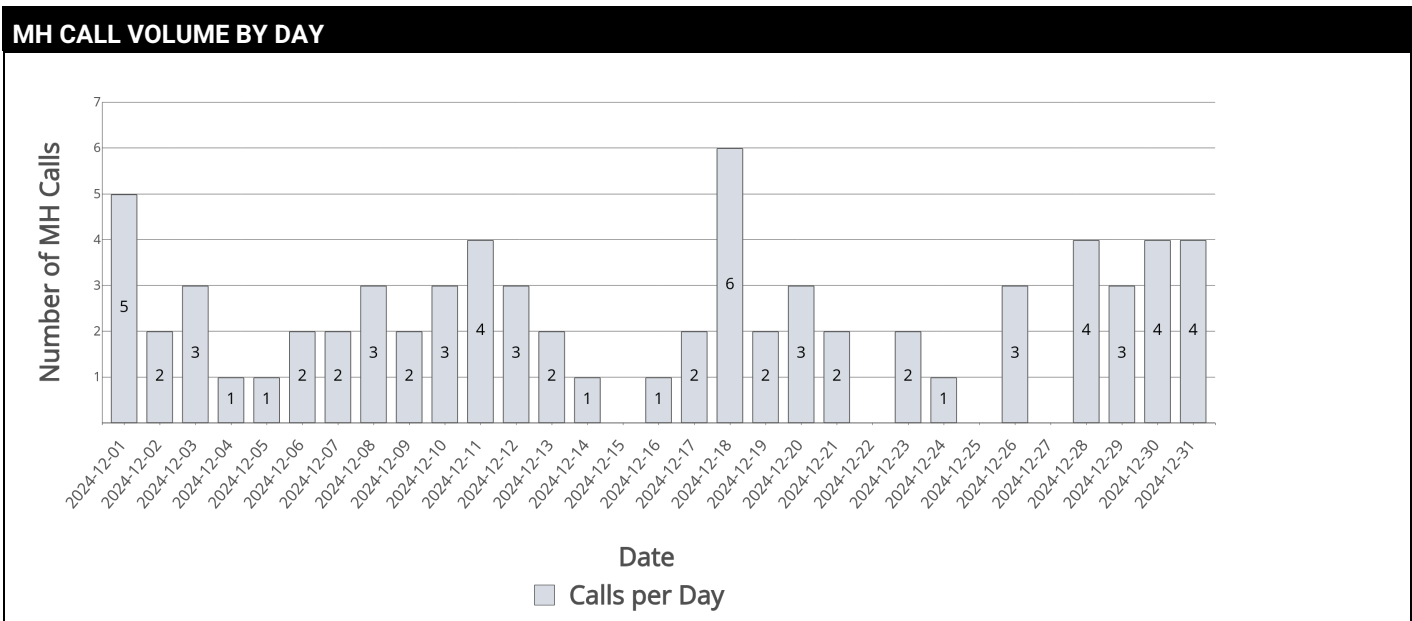
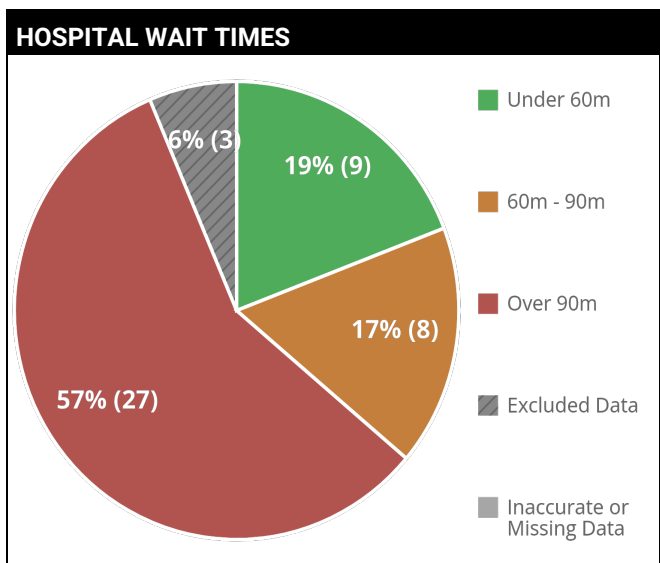
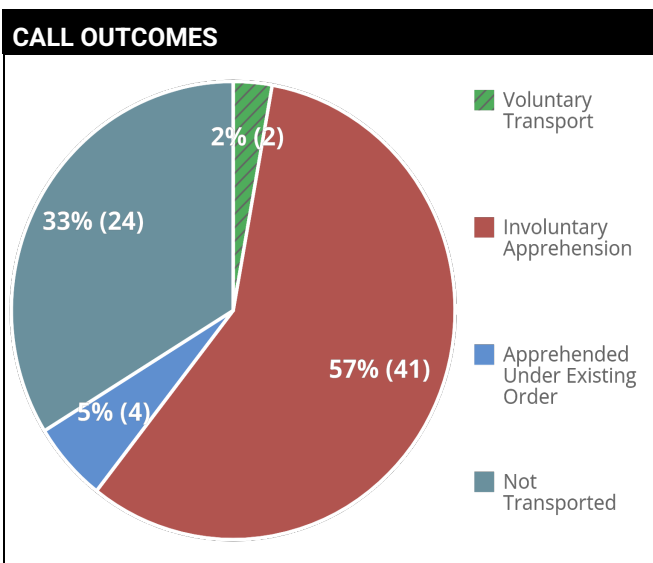
Please find attached monthly reports regarding Mental Health Calls attended by Kingston Police, for the period of December 1, 2024 to March 31, 2025, compiled and provided by HealthIM.

Contact:

Scott Fraser, Chief of Police

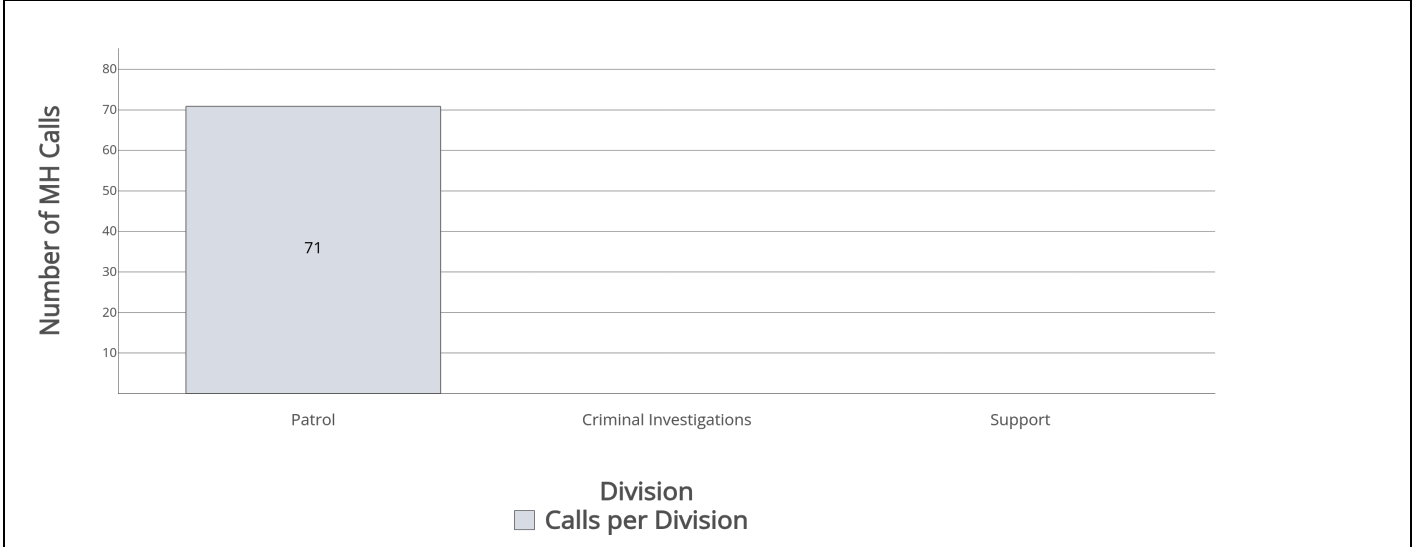
613-549-4660 ext. 2213

SUMMARY STATISTICS		
INDIVIDUALS 64	MH CALL VOLUME 71 Calls	WAIT TIME AVERAGE 2h 14m
Contact Frequency	Highest Volume	Longest Wait Times
Chronic Presentations 4 individuals Repeat Presentations 12 individuals New Presentations 48 individuals	WED 2024-12-18 (6 Calls) SUN 2024-12-01 (5 Calls) SAT 2024-12-28 (4 Calls) TUE 2024-12-31 (4 Calls) MON 2024-12-30 (4 Calls)	8h 03m 2024-42852 6h 42m 2024-44388 5h 40m 2024-46059 4h 11m 2024-36934 4h 10m 2024-44748

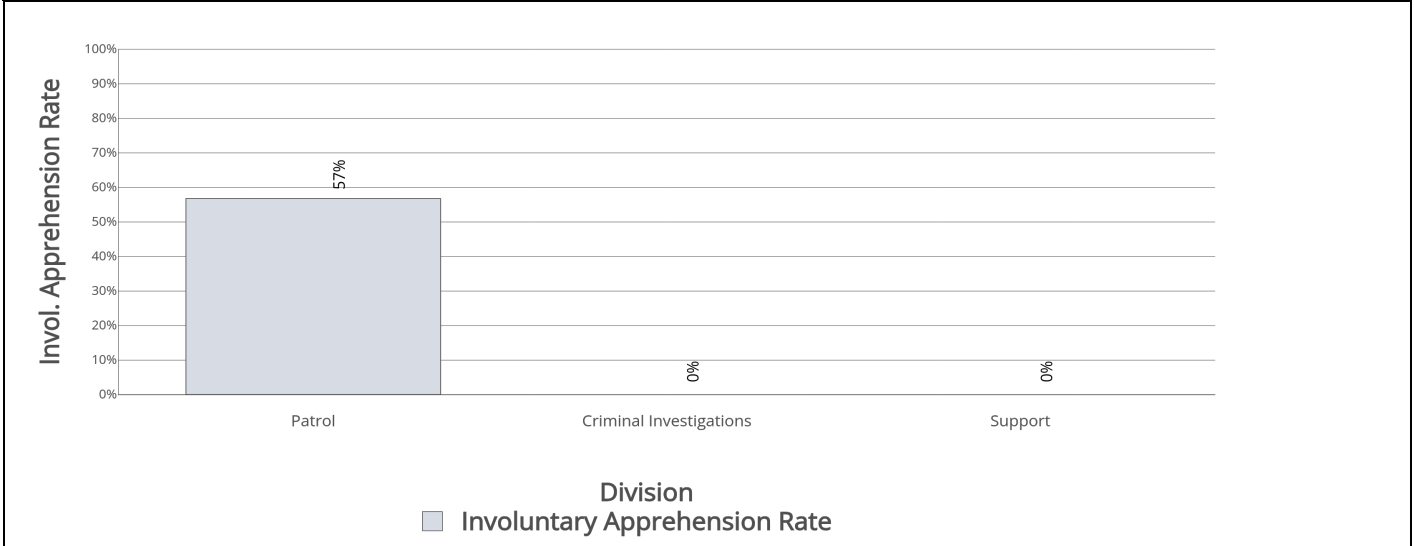




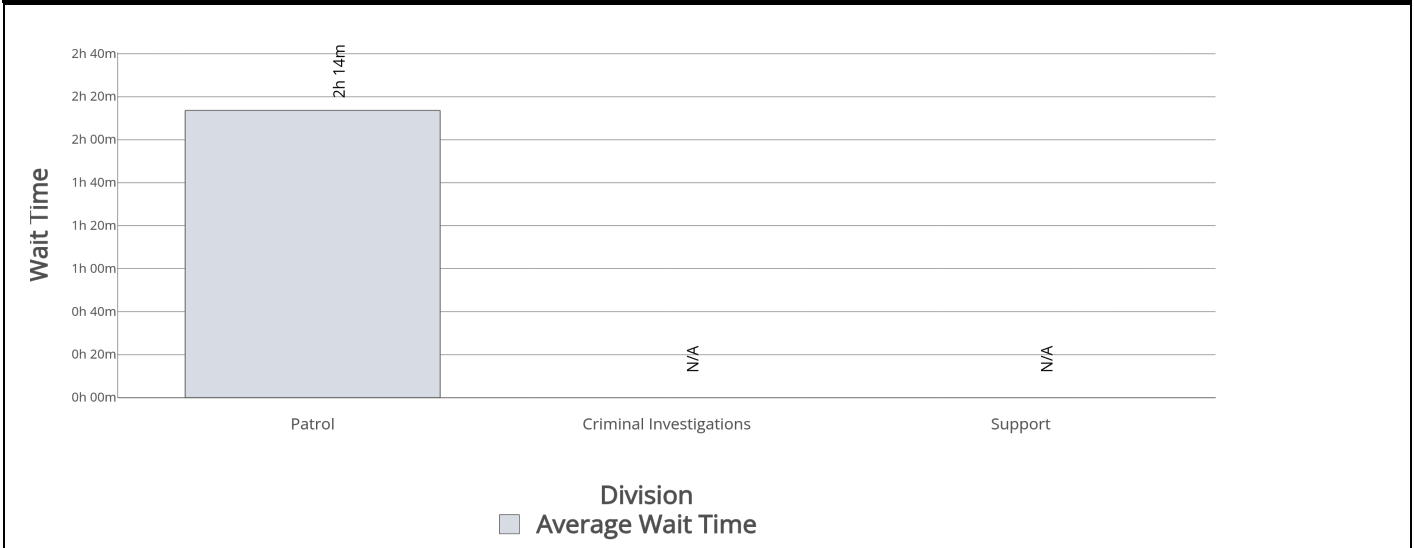
MH CALL VOLUME BY DIVISION



INVOLUNTARY APPREHENSION RATE BY DIVISION

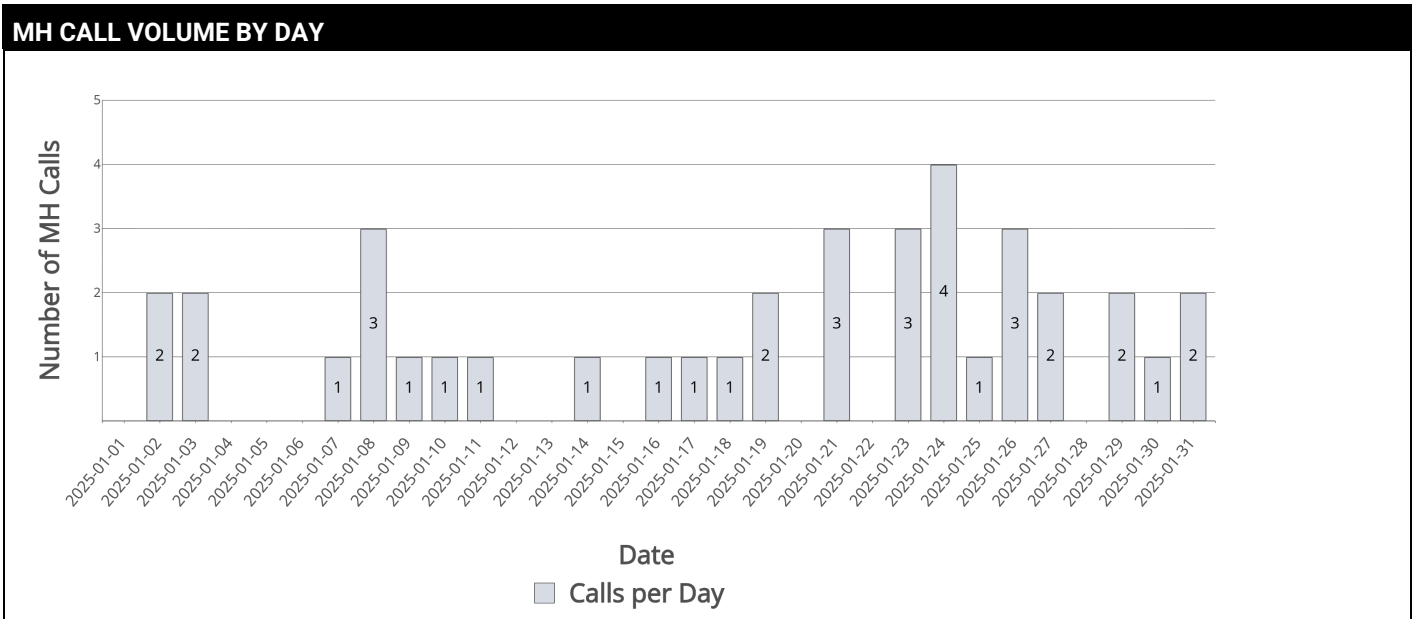
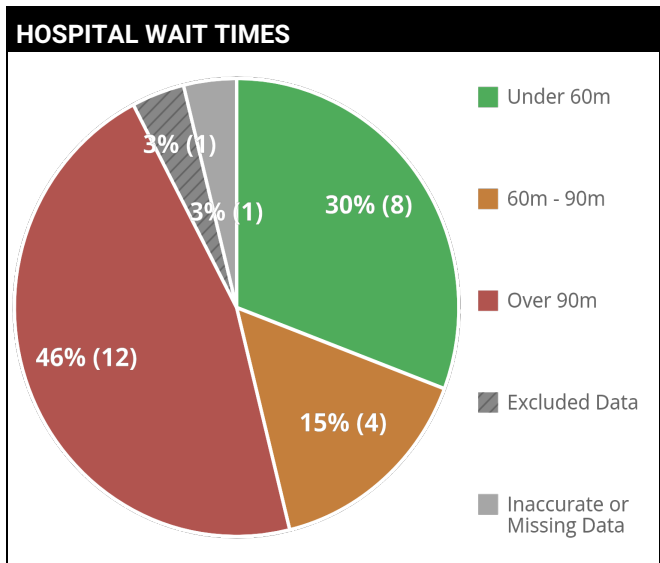
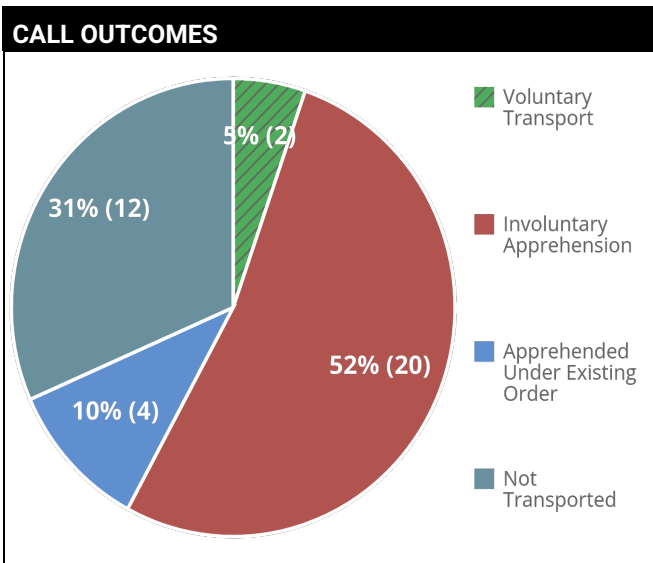


HOSPITAL WAIT TIMES BY DIVISION



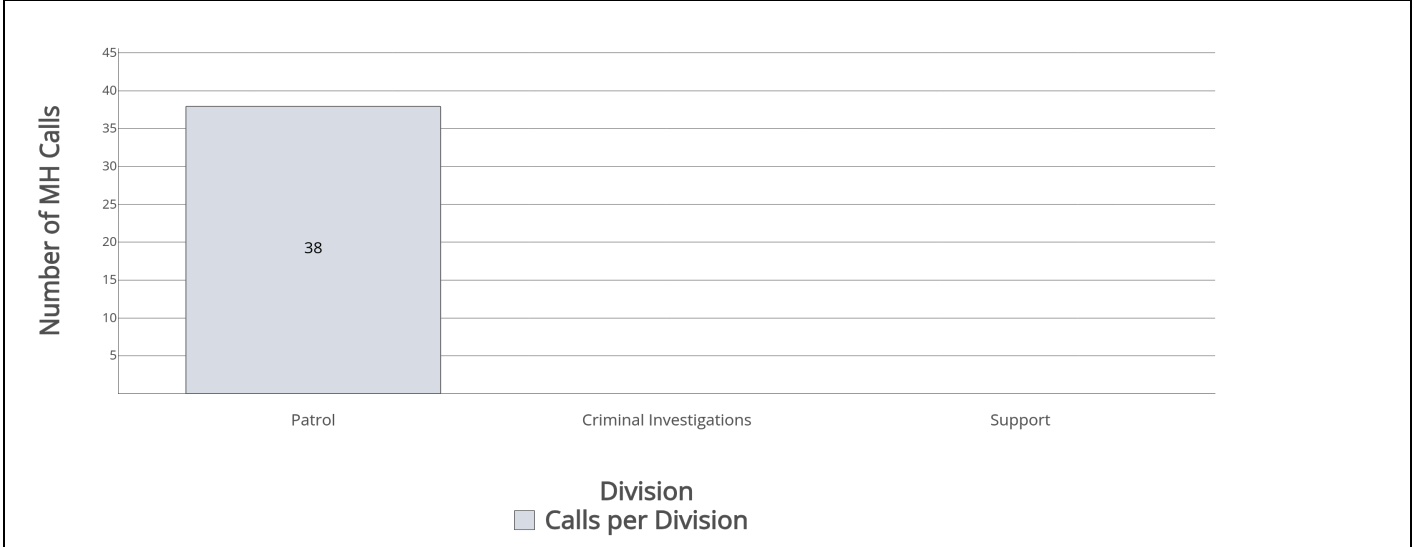


SUMMARY STATISTICS		
INDIVIDUALS 33	MH CALL VOLUME 38 Calls	WAIT TIME AVERAGE 2h 02m
Contact Frequency	Highest Volume	Longest Wait Times
Chronic Presentations 4 individuals Repeat Presentations 6 individuals New Presentations 23 individuals	FRI 2025-01-24 (4 Calls) SUN 2025-01-26 (3 Calls) THU 2025-01-23 (3 Calls) WED 2025-01-08 (3 Calls) TUE 2025-01-21 (3 Calls)	6h 49m 2025-873 5h 33m 2025-2833 4h 30m 2025-1934 3h 38m 2025-3095 3h 17m 2025-2829

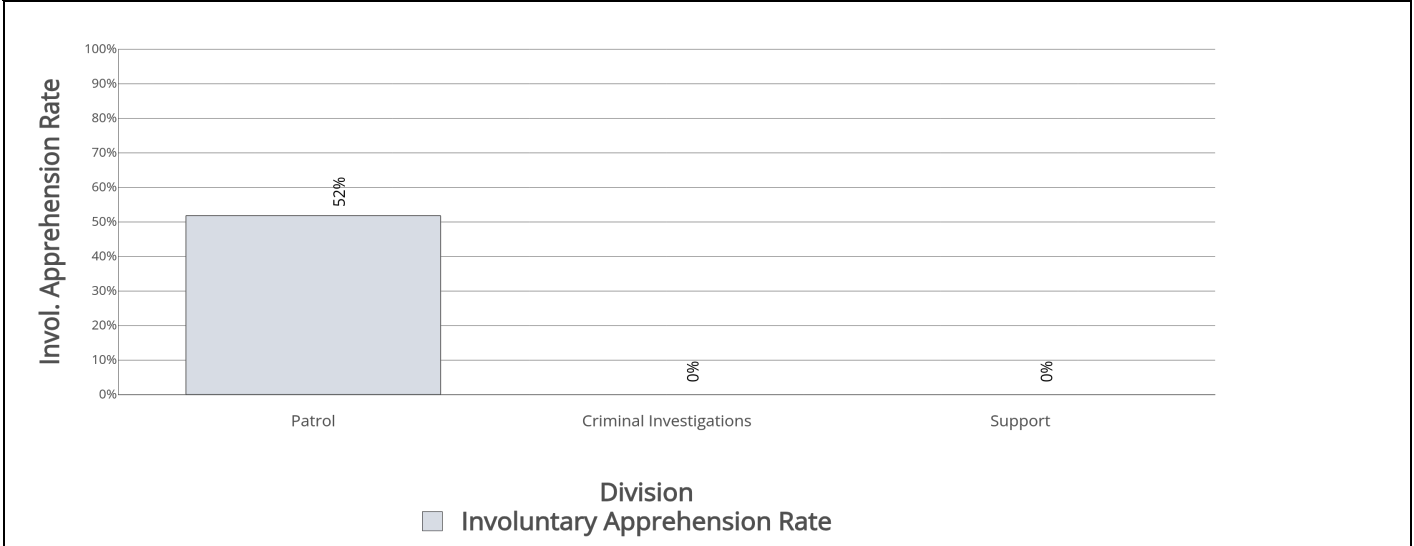




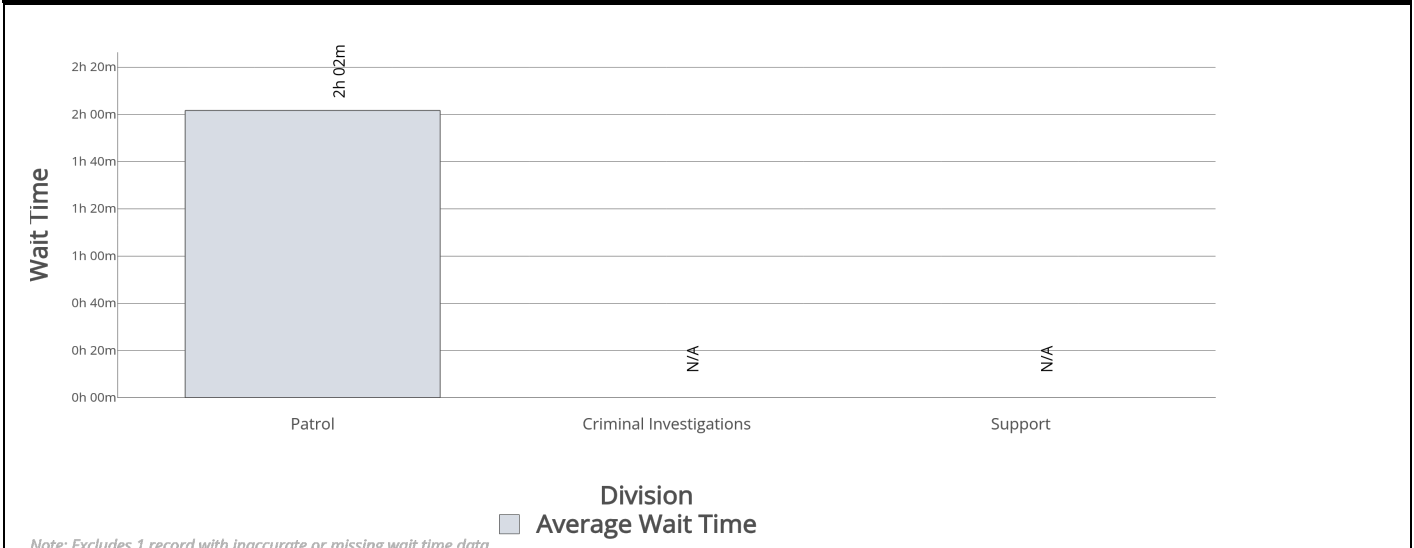
MH CALL VOLUME BY DIVISION



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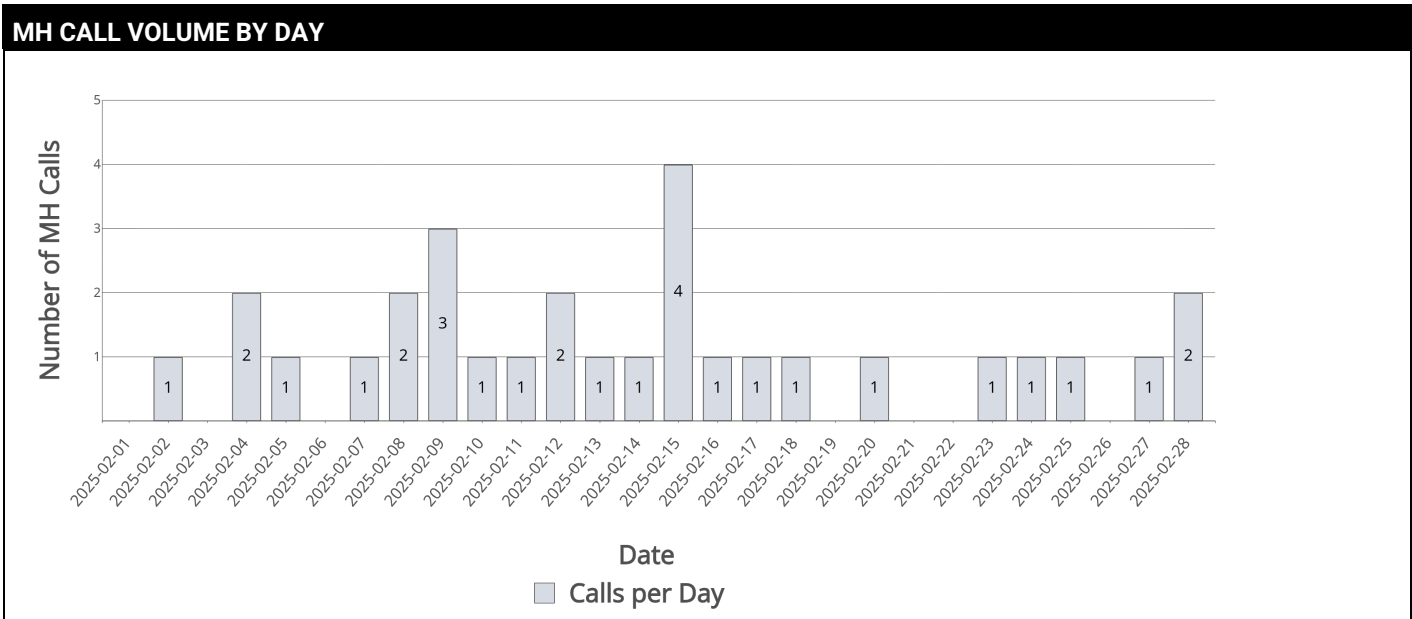
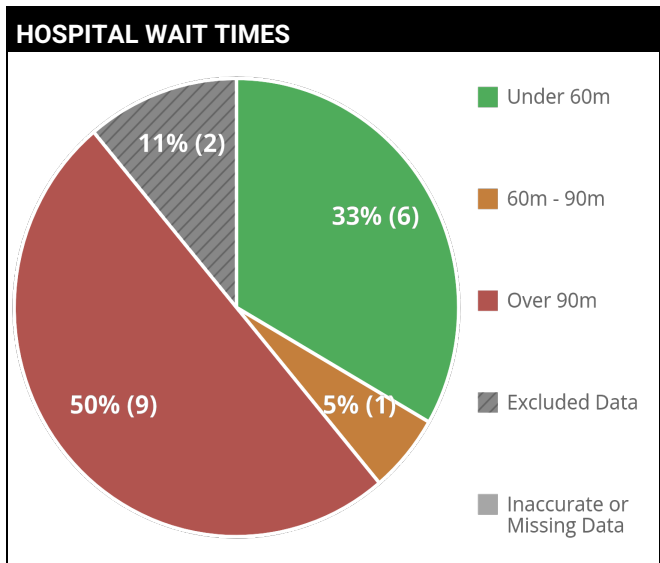
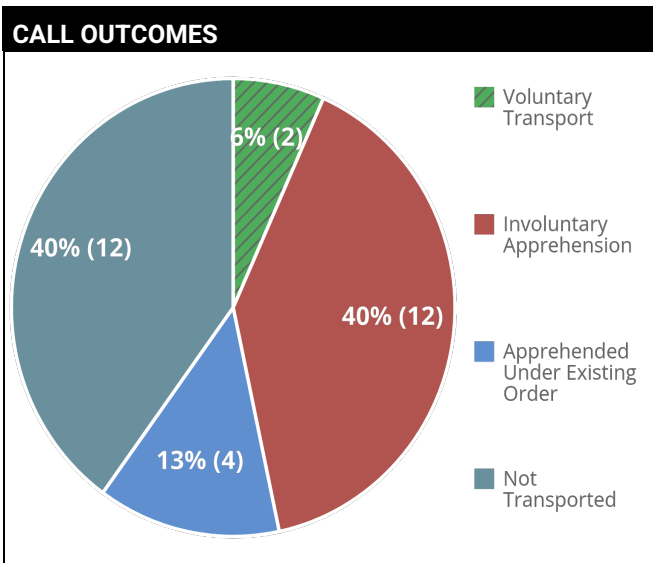


HOSPITAL WAIT TIMES BY DIVISION



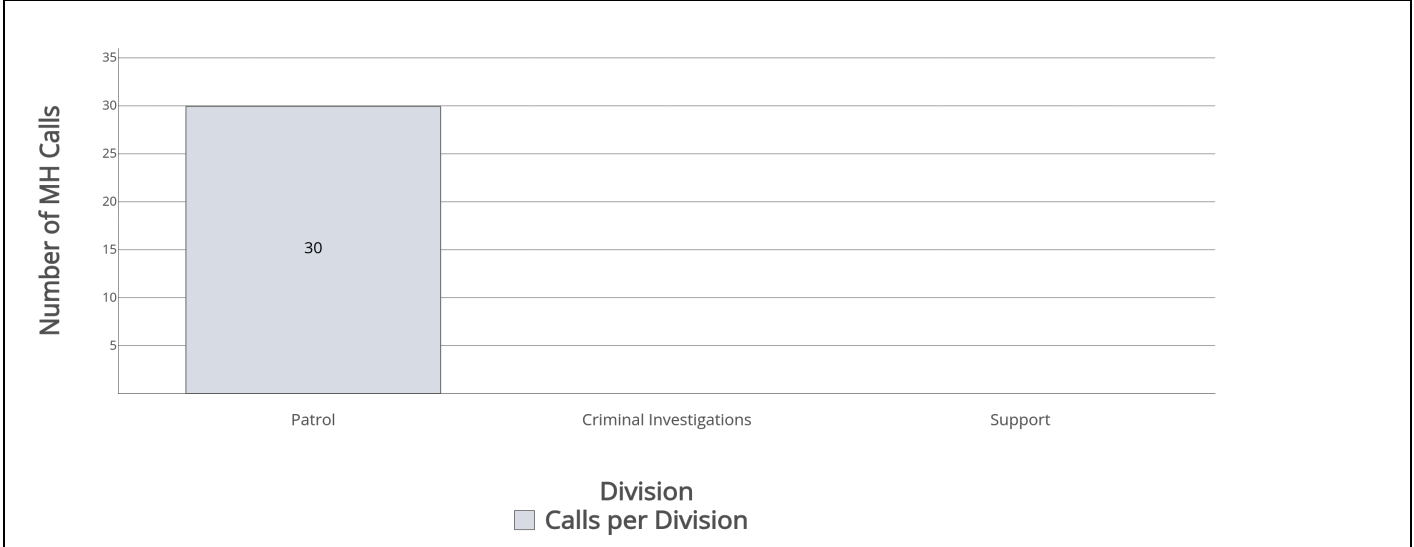


SUMMARY STATISTICS		
INDIVIDUALS 29	MH CALL VOLUME 30 Calls	WAIT TIME AVERAGE 2h 01m
Contact Frequency	Highest Volume	Longest Wait Times
Chronic Presentations 3 individuals Repeat Presentations 9 individuals New Presentations 17 individuals	SAT 2025-02-15 (4 Calls) SUN 2025-02-09 (3 Calls) TUE 2025-02-04 (2 Calls) SAT 2025-02-08 (2 Calls) WED 2025-02-12 (2 Calls)	5h 46m 2025-4050 4h 38m 2025-5244 4h 27m 2025-5352 3h 15m 2025-4935 3h 00m 2025-5649

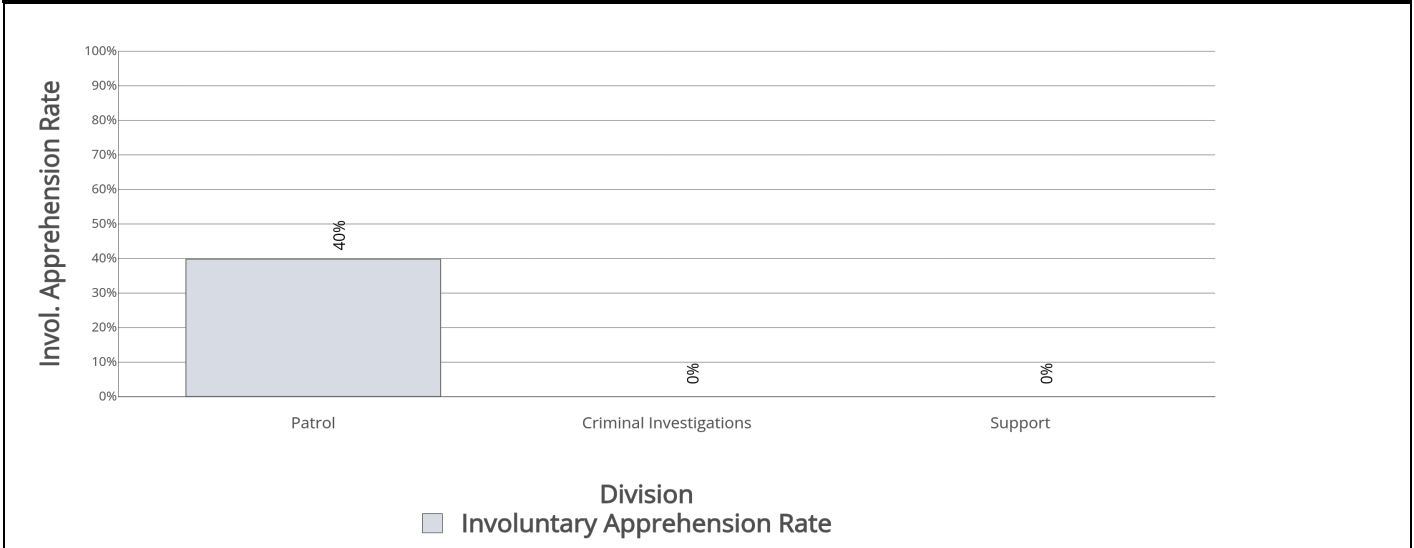




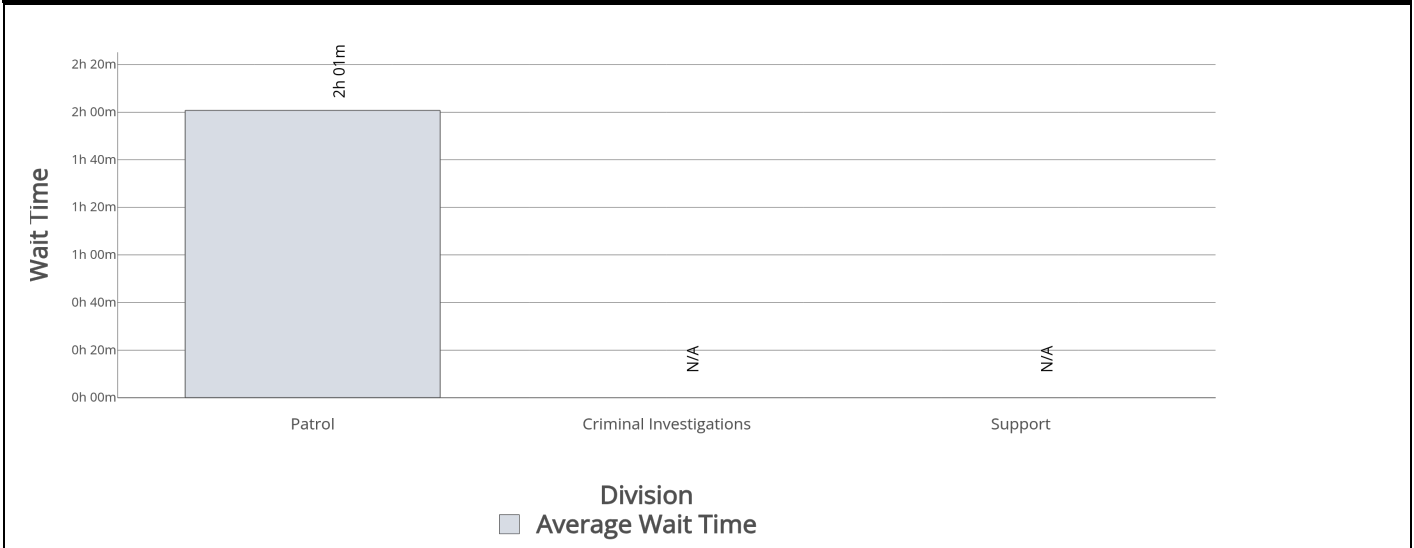
MH CALL VOLUME BY DIVISION



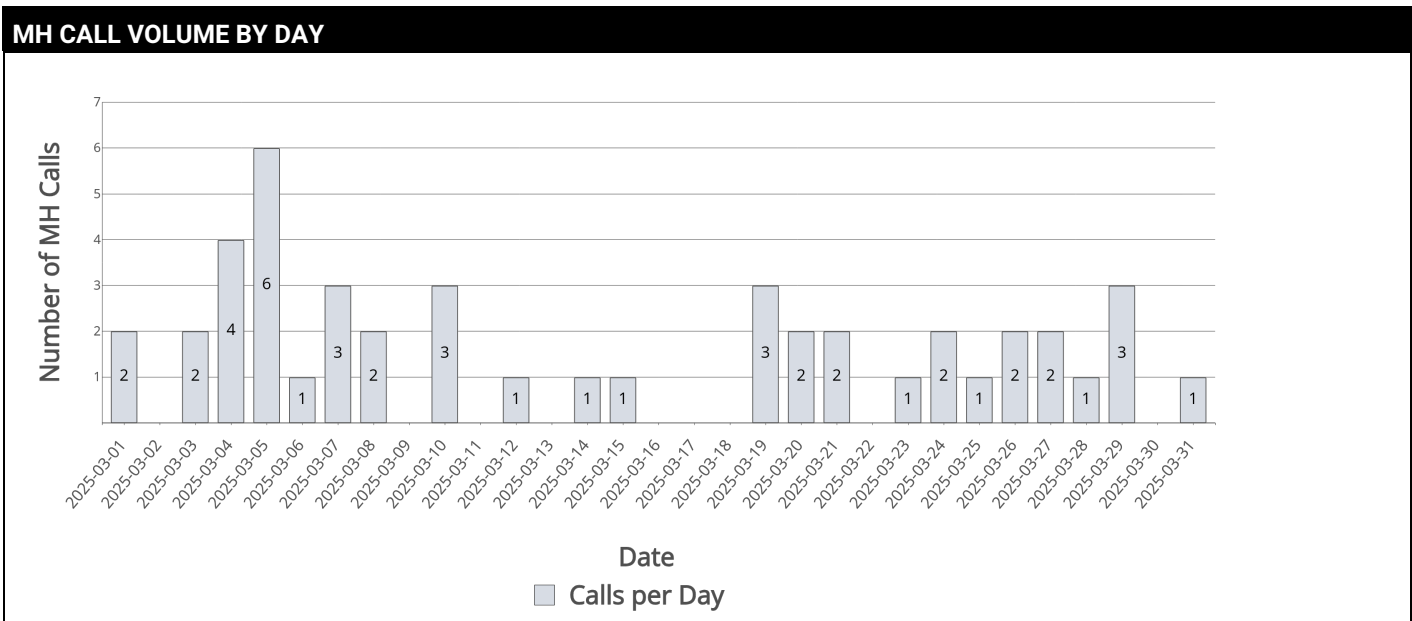
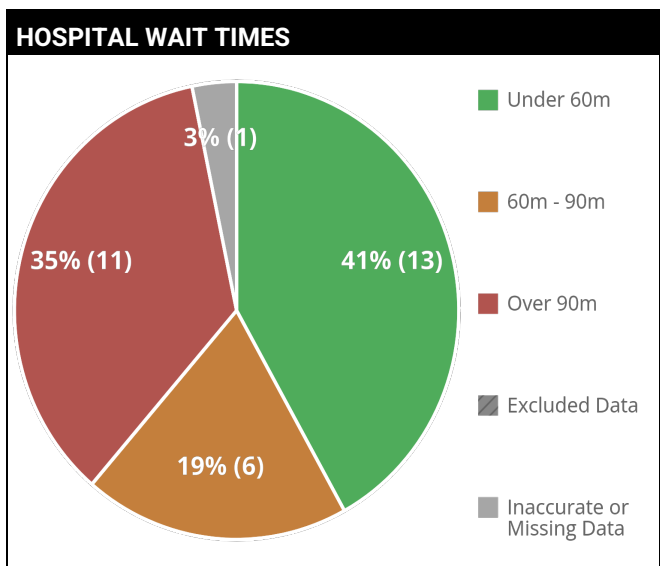
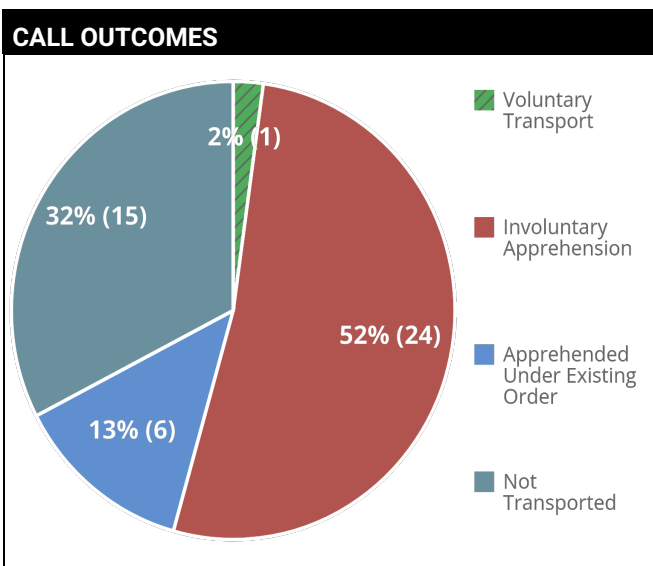
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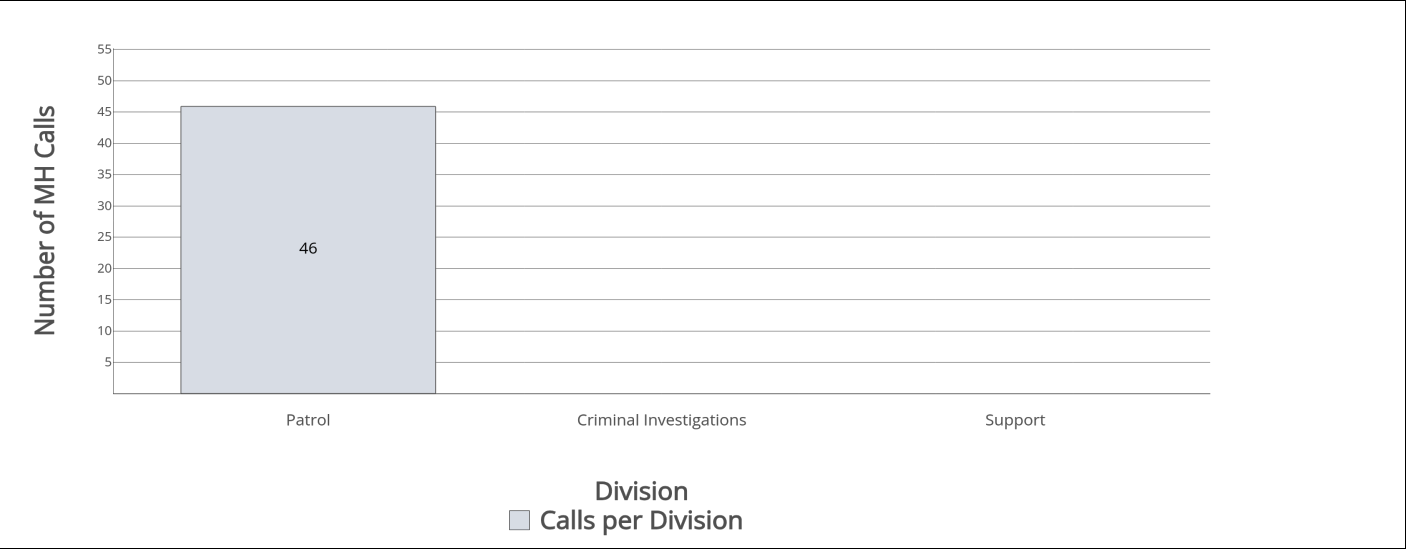


SUMMARY STATISTICS		
INDIVIDUALS 45	MH CALL VOLUME 46 Calls	WAIT TIME AVERAGE 1h 32m
Contact Frequency	Highest Volume	Longest Wait Times
Chronic Presentations 1 individual Repeat Presentations 9 individuals New Presentations 35 individuals	WED 2025-03-05 (6 Calls) TUE 2025-03-04 (4 Calls) SAT 2025-03-29 (3 Calls) FRI 2025-03-07 (3 Calls) WED 2025-03-19 (3 Calls)	6h 21m 2025-7044 4h 34m 2025-7486 3h 54m 2025-7585 3h 38m 2025-9094 3h 10m 2025-7077

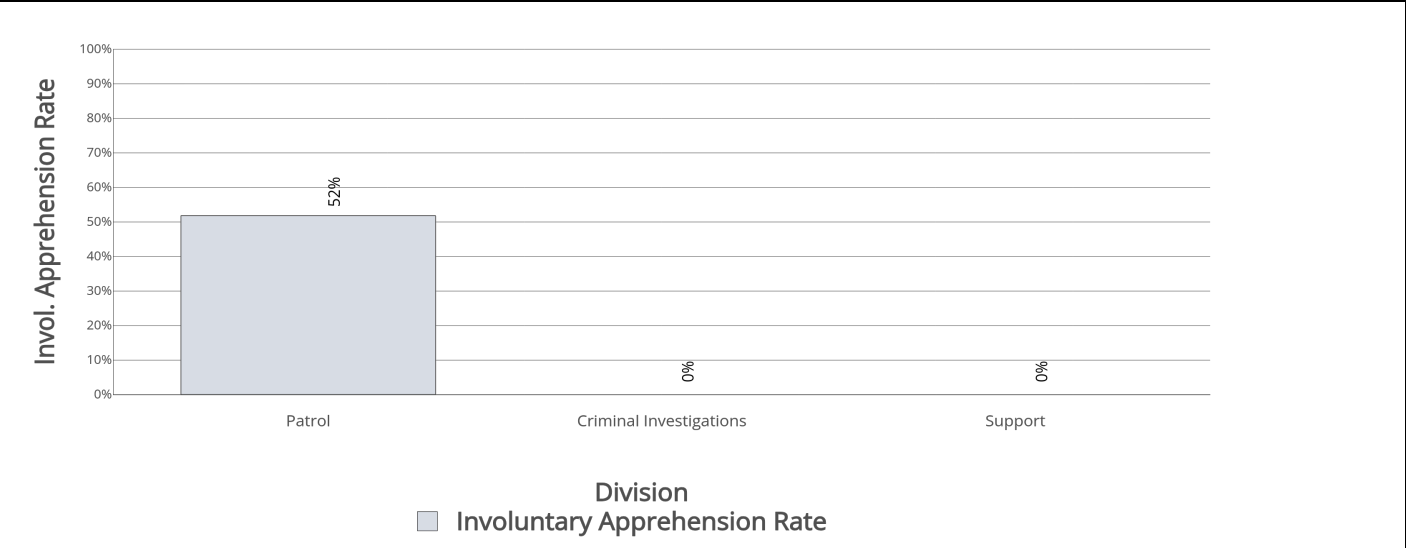




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